

Heather Hill

Information Regarding Home Health Services

Your physician has indicated that you may benefit from receiving home health services. These services may include skilled nursing or therapy services, as well as personal assistance and homemaker services, all provided to you in the comfort of your own home. We are providing the following information to assist you in identifying the various resources available for you to receive such services.

We understand that it can be overwhelming to select a home health agency from a multitude of unknown providers. Therefore, before you make a selection, we want to make you aware that Heather Hill has a relationship with certain home health “preferred providers.” Note that these preferred providers are not affiliated with Heather Hill, Heather Hill does not oversee their services, and Heather Hill is not responsible in any way for the care that they provide. However, we have designated these home health agencies as our “preferred providers” based upon their satisfaction of our credentialing standards, their achievement of certain quality metrics, and their promise to adhere to our compliance program.

IMPORTANT: You have a choice of provider, and you are free to choose any home health agency that you wish. You are under no obligation to select one of our preferred providers, and you should feel no pressure to do so. You will not be retaliated against in any manner should you select an alternate provider. For your convenience, we have attached a list of other home health agencies who provide services in the area.

If you have any questions regarding home health services or selection of an agency, please contact the Social Service Director at 440-285-4040

If you believe that you have been pressured to select a home health agency that you do not wish to choose, then please contact our Integrity Officer at 419-566-9723.